



Understanding Family Violence

Family violence will touch the lives of more than 4 million people in Australia. It is an issue that spans all cultures, genders and family situations. It has a devastating flow-on impact on the community and presents employers with significant challenges in how to respond effectively.

Understanding Family Violence will provide supervisors, managers, HR staff and service providers with the skills and confidence to identify and support people impacted by family violence.

This workshop is underpinned by practical strategies and approaches that demonstrate respect and non judgmental communication for those experiencing family violence in all its forms.

Participants will have the opportunity to reflect on their own values and attitudes to family violence from a range of perspectives. Through group work, role playing and directed discussion forums, participants will also gain an overview of available supports and resources – and how to use them.



This Training Will Highlight

- The myths, facts, attitudes and beliefs surrounding family violence
- Forms of violence
- The cycle of violence and appropriate responses
- Social and cultural factors
- Resources available

“This content rich and well-presented workshop has proved invaluable to my work, especially the skills surrounding how to engage, and communicate with perpetrators”.

– Joseph McKeddie, Provisional Psychologist.





Learning Outcomes

- What are the cues of family violence and how to identify them
- Strategies and tools for how to respond to people who are impacted by family violence
- How to approach people who use family violence
- Understanding your duty-of-care responsibilities

Training Format and Cost

Full day workshop. 8-15 participants (undertaken onsite or at CSS' premises)

Cost: \$2,700 (Excluding GST)

Why CSS

Crisis Support Services Inc. (CSS) is Australia's leading professional telephone counselling and training provider.

Operating 24 hours a day, seven days a week, CSS is accredited by the American Association of Suicidology in counselling and suicide prevention, and has a 50 year history of helping people in crisis.



CSS draws upon its extensive counselling experience to develop its tailored range of training packages.

CSS has fulfilled the training needs of organisations such as the Australian Federal Police, Family Relationship Centers, Australia Post, MFB, the Telecommunications Industry Ombudsman, Legal Aid, Country Wide Media and the Child Support Agency.

For more information contact :

Crisis Support Services Training

03 8371 2800

train@crisissupport.org.au

www.crisissupport.org.au